

Approved Sub-Processors

Except as expressly provided, words and expressions in this document shall have the same meaning assigned to them in the relevant end-user licence agreement between Avvoka Limited and the customer entered into from time to time.

Sub-processor	Scope of processing	Type of Personal Data processed	Location	Nature of transfer	Legal basis of transfer outside EEA
<i>Datacentre providers</i>					
OVH Limited , a UK registered company number with registered number 05519821, whose registered office address is at Chambre De Commerce Française De Grande Bretagne, Lincoln House, 300 High Holborn, London, WC1V 7JH.	The sub-processor provides the London servers on which the Personal Data is kept for Customers that have elected for this data centre location in writing to the Provider prior to the Effective Date	Any Personal Data that is provided by the Customer to the Provider pursuant to this Agreement, along with user email addresses and names	London, England (primary site) Roubaix, France (backup site)	The Personal Data set out in column 3 will be transferred automatically by the Provider to this Sub-Processor. Access to the application installed on OVH.com (including API access) is via the web and is secured and encrypted using HTTPS. The Provider's documents are also stored and encrypted at rest using AES – 256 bit encryption	N/A
Amazon Web Services Inc , a company registered in the State of Washington, whose registered office address is at 410 Terry Avenue North Seattle, WA 98109 United States.	The sub-processor may provide the US-based servers on which the Personal Data is kept for Customers that have elected for this data centre location in writing to the Provider prior to the Effective Date	Any Personal Data that is provided by the Customer to the Provider pursuant to this Agreement, along with user email addresses and names	East Coast, The United States	The Personal Data set out in column 3 will be transferred automatically by the Provider to this Sub-Processor. Access to the application installed on aws.com (including API access) is via the web and is secured and encrypted using HTTPS. The Provider's documents are also stored and encrypted at rest using AES – 256 bit encryption	Model Clauses, where an EEA-based data subject uses the Software hosted in this region
Amazon Web Services Australia Pty Ltd , a company	The sub-processor provides the	Any Personal Data that is	Sydney, Australia	The Personal Data set out in column 3 will be transferred	Model Clauses, where an EEA-based data subject

Sub-processor	Scope of processing	Type of Personal Data processed	Location	Nature of transfer	Legal basis of transfer outside EEA
registered in Australia, whose registered office address is at L37 2-26 Park St Sydney, New South Wales, 2000 Australia	Australia-based servers on which the Personal Data is kept for Customers that have elected for this data centre location in writing to the Provider prior to the Effective Date	provided by the Customer to the Provider pursuant to this Agreement, along with user email addresses and names		automatically by the Provider to this Sub-Processor. Access to the application installed on aws.com (including API access) is via the web and is secured and encrypted using HTTPS. The Provider's documents are also stored and encrypted at rest using AES – 256 bit encryption	uses the Software hosted in this region
OVH US LLC , a company registered in the State of Delaware, whose registered office is at 11480 Commerce Park Dr Ste 500 Reston, VA, 20191-1556 United States	The sub-processor provides the US-based servers on which the Personal Data is kept for Customers that have elected for this data centre location in writing to the Provider prior to the Effective Date	Any Personal Data that is provided by the Customer to the Provider pursuant to this Agreement, along with user email addresses and names	East Coast, The United States	The Personal Data set out in column 3 will be transferred automatically by the Provider to this Sub-Processor. Access to the application installed on aws.com (including API access) is via the web and is secured and encrypted using HTTPS. The Provider's documents are also stored and encrypted at rest using AES – 256 bit encryption	Model Clauses, where an EEA-based data subject uses the Software hosted in this region
Webchat provider					
Intercom R&D Unlimited Company , an Irish company with registered company number 538158, whose registered office is at 2 nd Floor, Stephen Court, 18-21 St. Stephen's Green, Dublin 2,	The sub-processor provides software that facilitates in-browser customer support	Email address and location data	USA	The Personal Data set out in column 3 will be transferred automatically by the Provider to this Sub-Processor. Access to the intercom platform is via the web and encrypted using HTTPS.	Model Clauses

Sub-processor	Scope of processing	Type of Personal Data processed	Location	Nature of transfer	Legal basis of transfer outside EEA
Republic of Ireland and its group company Intercom, Inc., a Delaware corporation with offices at 55 2 nd Street, 4 th Fl., San Francisco, CA 94105, USA.				User information is encrypted using AES – 256 bit encryption	
<i>Mailserver provider</i>					
Sendgrid Inc , of 1801 California Street, Suite 500, Boulder, CO 80202 United States.	The sub-processor provides mail server software	Email address data only	West Coast, USA	The Personal Data set out in column 3 will be transferred automatically by the Provider to this Sub-Processor. Access is via the web. Sendgrid encrypts all data in transit.	Model Clauses